Subcontractor list for SocialHub

Subcontractor	Contakt	Place of Data Processing	Functions
Google Ireland Limited Gordon House Barrow St. Dublin 4 Ireland	Compliance Kontakt GSuite	EU	G-Suite Support E-Mails
Slack Inc. One Park Place 4 th Floor Hatch Street Upper Dublin 2 Ireland	privacy@slack.com	EU	Internal Support Communication
Zendesk Inc. 55 Charlemont Pl Saint Kevin's Dublin D2 Ireland	Cécile Chevalier cchevalier@zendes.com privacy@zendesk.com	EU	Software for supporting the SocialHub (communication, ticket system)
Hetzner Online AG Industriestr. 25 91710 Gunzenhausen Germany	Margit Müller data-protection@hetzner.com	Germany	Operation of servers
AWS EMEA SARL Avenue John F. Kennedy L-1855 Luxembourg	Compliance Kontakt AWS	Frankfurt am Main, Germany	Hosting Media Library
Azure AI Services Microsoft Ireland Operations, Ltd. One Microsoft Place South County Business Park Leopardstown Dublin 18, D18 P521, Irland	Microsoft EU Data Protection Officer Telephone: +353 (1) 706-3117 https://aka.ms/privacyresponse	EU	Encrypted Backups
Mailjet GmbH Alt-Moabit 2 10557 Berlin Germany	Darine Fayed dfayed@mailjet.com	Germany and Belgium	Sending email notifications from SocialHub
Product Fruits s.r.o. Rozdělovská 1999/7, Břevnov, 169 00 Praha 6 Czech Republic	privacy@productfruits.com	Czech Republic	Customer communication within SocialHub (Help Center)
Salesforce Germany GmbH Erika-Mann-Str. 31 80636 München Germany	dataprocessingaddendum@salesforce.com	Germany	CRM software for customer communication (contracts and usage aids from the SocialHub)

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Our data protection officer is available to answer any questions at dsb@socialhub.io

Optional - when using the respective function

Subcontractor	Contakt	Place of Data Processing	Functions
Azure AI Services Microsoft Ireland Operations, Ltd. One Microsoft Place South County Business Park Leopardstown Dublin 18, D18 P521, Irland	Microsoft EU Data Protection Officer Telephone: +353 (1) 706-3117 https://aka.ms/privacyresponse	EU	Analysis of ticket content and generation of recommendations for action Text translation
Ubermetrics Technologies GmbH Kronenstraße 1 10117 Berlin Germany	datenschutz@ubermetrics-technologies.com	Germany	Partner for Monitoring - Search in Social Media